

FY21 DTS Rates

Service Description	FY21 Original Rate*	FY21 New Rate**	Total Change	Unit
Application Services				
Tier 1 A	\$64.29	\$62.99	-\$1.30	Hour
Tier 1 B	\$75.41	\$73.88	-\$1.53	Hour
Tier 2 A	\$79.49	\$77.84	-\$1.65	Hour
Tier 2 B	\$91.28	\$89.36	-\$1.92	Hour
Tier 3 A	\$93.70	\$91.88	-\$1.82	Hour
Tier 3 B	\$102.85	\$100.66	-\$2.19	Hour
Tier 4 A	\$106.38	\$104.13	-\$2.25	Hour
Tier 4 B	\$115.12	\$112.64	-\$2.48	Hour
Master Engineer/Consultant/Specialized Skillset	SBA	SBA		
Communication Services				
Mobile Technician Labor	\$79.87	\$78.51	-\$1.36	Hour
Universal Telecom Rate	\$33.21	\$32.93	-\$0.28	Line/Month
Long Distance	\$0.0603	\$0.0601	-\$0.0002	Minute
1-800 Usage	\$0.0369	\$0.0367	-\$0.0002	Minute
Persistent Chat	\$5.27	\$5.15	-\$0.12	User/Month
Other Voice Services	Cost + 10%	Cost + 10%		
International Long Distance	Cost + 10%	Cost + 10%		
IP Contact Center	\$20.70	\$20.44	-\$0.26	Core License/Month
Call Management System	SBA	SBA		
Desktop Services				
***Desktop Support	\$69.52	\$68.18	-\$1.34	Device/Month
***Adobe Pro/Sign (New FY21)	\$1.50	\$1.50	\$0.00	Device/Month
Mobile Support	SBA	SBA		
On-Call Support	Actual Cost	Actual Cost		
Google Enterprise	\$10.65	\$10.62	-\$0.03	Acct/Month
Software Resale	Cost + 6%	Cost + 6%		
Virtual Applications	SBA	SBA		Pool/Month
Hosting Services				
Oracle Database Hosting Core Model	\$1,041.19	\$1,026.63	-\$14.56	Core/Month
Oracle Database Hosting Shared Model	\$15.74	\$15.49	-\$0.25	GB/Month
SQL Database Hosting Core Model	\$554.56	\$544.44	-\$10.12	Core/Month
SQL Database Hosting Shared Model	\$10.99	\$10.79	-\$0.20	GB/Month
Database Consulting	\$93.70	\$91.88	-\$1.82	Hour
System Administration	\$322.80	\$316.24	-\$6.56	OS/Month (or Cloud equivalent)
Cloud/SaaS Implementation	N/A	N/A		Hour
Processing (CPU)	\$33.27	\$33.01	-\$0.26	CPU/Month
Memory	\$4.99	\$4.95	-\$0.04	GB/Month
Storage	\$0.0704	\$0.0693	-\$0.0011	GB/Month
Back-up & Archive Storage	\$0.0962	\$0.0953	-\$0.0009	GB/Month
File-Share	\$0.0704	\$0.0693	-\$0.0011	GB/Month
Network Attached Storage	N/A	N/A		GB/Month
Object Storage	\$0.0168	\$0.0168	\$0.0000	GB/Month
Shared Application Hosting	N/A	N/A		Instance/Hour
Shared Application Hosting on Prem	\$51.92	\$51.92	\$0.00	Instance/Month
Shared App Hosting Cloud Sys Admin	\$24.79	\$24.79	\$0.00	Instance/Month
Cloud Hosting	Cost + 25%	Cost + 25%		
Other Hosting Services	SBA	SBA		
Data Center Rack Space - Full Rack	\$500.00	\$500.00	\$0.00	Rack/Month
Data Center Rack Space - Rack U	\$16.67	\$16.67	\$0.00	Rack U/Month
Mainframe Computing				
Mainframe Disk	\$0.0064	\$0.0059	-\$0.0005	MB/Month
Mainframe Tape	\$0.0010	\$0.0009	-\$0.0001	MB/Month
Mainframe Consulting	\$93.70	\$91.88	-\$1.82	Hour
Network Services				
Network Services	\$52.93	\$52.48	-\$0.45	Device/Month
Network IoT	\$9.82	\$9.82	\$0.00	Connection/Month
Network Services - 10 GB	\$211.72	\$209.92	-\$1.80	Connection/Month
Network Services - Other State Agencies	\$57.66	\$57.21	-\$0.45	Device/Month
Other Network Services	Cost + 10%	Cost + 10%		
Misc. Data Circuits	Cost + 10%	Cost + 10%		
Security	\$24.65	\$24.34	-\$0.31	Device/Month
Other Security Services	SBA	SBA		
Security Assessment & Remediation	See Table	See Table		See Table
Print Services				
High Speed Laser Print	\$0.0465	\$0.0461	\$0.00	Image
Other Print Services	Cost + 10%	Cost + 10%		
Miscellaneous				
DTS Consulting Charge	\$93.70	\$91.88	-\$1.82	Hour
SaaS/Cloud Hourly (New FY20 & FY21)	\$96.78	\$96.78	\$0.00	Hour
Consultant Services (New FY20 & FY21)	Cost +3%	Cost +3%		Hour
AGRC Services				
GPS Subscriptions	\$600.00	\$600.00	\$0.00	Subscription/Year
AGRC Plots	\$6.00	\$6.00	\$0.00	Linear Foot
GIT Professional Labor	See Application Services Table	See Application Services Table		Hour

*Includes COLA of 2.5% and health benefits increase of 5.7%.

**Includes only health benefits increases of 4.53%.

***Adobe Pro/Sign and Desktop services will be combined in a single charge.